

Brief Course Outline

Course Title: **Operations Management**

Course Number and Section:

MOS

3330A 551

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Disclaimer: Information in the brief course outline is subject to change. The syllabus posted on OWL is the official and authoritative source of information for the course.

Course Description:

Operations is the term that refers to the process by which an organization converts inputs (e.g., labor, material, knowledge, equipment) into outputs (goods and/or services) for both internal and external markets. In this course, we will study how to manage this process

Learning Outcomes:

to develop your decision-making skills by applying operations management concepts to business situations.

to expose you to the main concepts of operations management in manufacturing, service, and other organizations that model the expectations of future employers.

to provide you with useful tools for problem solving in business and government environments.

to provide you with opportunities to hone and demonstrate effective written & oral communication skills, and strengthen teamwork abilities.

Textbooks and Course Materials:

Heizer, J., Render, B., Munson C., & Griffin, P., (2020), Operations Management: Sustainability and supply chain management (3rd Canadian Ed.), Pearson: Toronto, ON

Methods Of Evaluation:

Assignment	Due Date mm/dd/yy	Weight - %
In-class Participation/Contribution/Attendance		10
Application Activities, Quizzes, Dropbox and Discussion Posts		30
Individual Mid-Term Exam		30

Assignment	Due Date mm/dd/yy	Weight - %
Group Case Report		15
Group Presentation		10
Peer Evaluation for ALL Group Activities		5

In solidarity with the Anishinaabe, Haudenosaunee, Lūnaapéewak, and Chonnonton peoples on whose traditional treaty and unceded territories this course is shared.

Friday, August 16, 2024